

Identity Verification Service (Real-Time)

Identify your consumer efficiently, accurately and with confidence.

Given the inherent risk of customer engagement in our modern world in respect of identity theft, as well as FICA requirements relating to the confirmation of the identity of one's customers, Experian's Identity Verification Service offers real-time verification of your consumer's identity.

The service also provides the option to obtain a copy of the consumer's ID photograph, thus allowing for visual identification at the time of the actual engagement with your customer.

How it works

- Subscribers supply client ID number to perform the enquiry, and indicate whether they also wish to receive the ID photograph associated with the ID number provided
- The request is then submitted to the Department of Home Affairs for processing
- The subscriber receives the following results:
 - Date of Issue of ID document / smart card
 - Deceased status (and deceased date if applicable)
 - Marital status (and marriage date if applicable)
 - Country of birth
 - Photograph (if requested, and available on HANIS)
 - Source of data (HANIS and/or NPR)



Reasons to make use of Identity Verification Service (Real-Time)

- Real-time processing.
- Direct link to Department of Home Affairs.
- Available API integration, online Product Portal, and in batch.
- Provides ID photograph for visual identity verification upon request, if available from Home Affairs.

To find out how Experian's Real-Time Identity Verification Service can help you mitigate the risk of identity fraud, and satisfy the relevant FICA obligations, contact one of our knowledgeable consultants at servicedesksothafrika@experian.com.

